

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

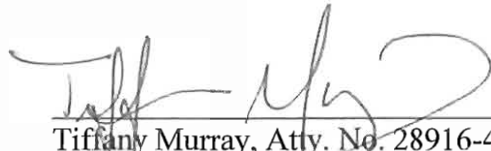
IN THE MATTER OF THE PETITION OF TOWN OF)
OGDEN DUNES WATERWORKS FOR A NEW) CAUSE NO. 44384-U
SCHEDULE OF RATES AND CHARGES.)

REPORT OF

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

DECEMBER 11, 2013

Respectfully submitted,

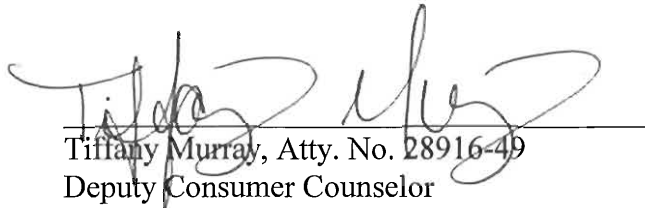


Tiffany Murray, Atty. No. 28916-49
Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing *Report of the Indiana Office of Utility Consumer Counselor* has been served upon the following counsel of record in the captioned proceeding by electronic service on December 11, 2013.

Greg Casimer
115 Hillcrest Road
Ogden Dunes, IN 46368
GCasimer@Lathropgage.com


Tiffany Murray, Atty. No. 28916-49
Deputy Consumer Counselor

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR
115 West Washington Street
Suite 1500 South
Indianapolis, IN 46204
infomgt@oucc.in.gov
317/232-2494 – Phone
317/232-5923 – Facsimile

REPORT OF THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR
Cause No. 44384-U
Ogden Dunes Municipal Water Utility

Prepared by: OUCC Analysts Harold Riceman and Larry McIntosh

Characteristics

Ogden Dunes Municipal Water Utility (Ogden Dunes or Applicant) is an Indiana municipal water utility that provides service to approximately 740 customers in Porter County, Indiana. Ogden Dunes is a residential community in the sand dunes area north of Portage, Indiana. The Town of Ogden Dunes Water Board administers the water distribution system. Ogden Dunes purchases all its water from Indiana-American Water Company, Inc. (Indiana-American), a privately-owned utility. The purchased water is distributed through the community via a water distribution system first constructed in 1961.

Procedural History

On August 21, 2013, Ogden Dunes applied for rate relief to the Indiana Utility Regulatory Commission (Commission) under the small utility filing procedures (170 IAC 14-1 *et seq.*). Applicant requested its test year as the twelve months ended December 31, 2012. The Commission determined its application was complete on September 12, 2013. In its original application, Ogden Dunes proposed an across-the-board rate increase of 20.29% to generate an additional \$55,526 in revenues. Applicant anticipated the additional revenues will pay for increased operating and maintenance costs and fund certain capital improvement projects. The OUCC, after reviewing Applicant's calculation of its proposed rate increase, determined that rate case expense of \$600 was inadvertently omitted from the operating expenses revenue requirement. Correcting this error changed the proposed rate

increase to 20.51%, generating \$56,134 in additional revenues. Additionally, Schedule 11 (page 29) of Applicant's Rate Application indicates a service charge or minimum rate per month per meter size. Per Applicant's tariff, this is a quarterly minimum rate.

Previous Causes

Cause No. 37693-W – On December 20, 1984, Applicant filed its petition with the Public Service Commission of Indiana requesting approval of an increase in its rates and charges for the services rendered by its municipal waterworks. The Public Service Commission's Staff Report yielded an annual revenue requirement of \$173,398, which consisted of \$121,317 for operating expenses, \$16,900 for debt service and \$35,181 for extensions and replacements. Applicant, however, proposed an annual revenue requirement of \$142,758, a 38% across-the-board increase. The Commission approved Applicant's proposal on March 6, 1985.

Cause No. 43295-U – On May 16, 2007, Applicant filed its petition with the Commission requesting approval of an increase in its rates and charges for the services rendered by its municipal waterworks. The Stipulation and Settlement Agreement between the OUCC and Applicant proposed *pro forma* operating revenues of \$266,108, operation and maintenance expenses of \$210,383, and funds for capital improvements of \$54,832. Applicant's current rates and charges were increased to produce additional revenues of \$59,987 and total *pro forma* revenues of \$266,108, representing a 29.10% increase in revenues. The Commission approved the Settlement Agreement on January 16, 2008.

Summary of Report

In the current Cause, Ogden Dunes requests a 20.51% increase in rates to cover increased operating and maintenance costs and to fund certain capital improvement projects. This Report describes the OUCC's position on this request. The Report explains the process the OUCC uses to prepare its Report, as well as how the OUCC calculates rate increases for municipal utilities, and describes the documents the OUCC relied on and attached to this Report. The Report also includes the accounting, financial, and engineering aspects of Ogden Dunes' request and concludes with an explanation of the OUCC's recommendations. The OUCC recommends that Applicant receive approval of a 17.50% rate increase.

Report Preparation Process

OUCC utility analysts read Ogden Dunes' Small Utility Rate Application and reviewed the accompanying schedules as well as recent IURC annual reports. The analysts participated in a financial review of Applicant's books and records as they relate to this rate case. Further, OUCC utility analysts toured and discussed operational issues with Water Operations personnel and Utility Board Members regarding its utility plant. Finally, OUCC utility analysts attended several meetings with other OUCC staff members to identify and discuss the issues in this Cause.

Calculation of Rate Increase

Pursuant to Indiana Code § 8-1.5-3-8, rates for a municipally-owned water utility are calculated by first determining the amount of the adjusted (i.e., *pro forma*) net operating

expenses based on the utility's current rates. The *pro forma* amounts are based upon known, recurring expenses, updated to include charges that are fixed (i.e., expected to occur within twelve months following the end of the test year), known, and measurable.

After totaling operating expenses, charges for required taxes, extensions and replacements to the extent not provided by depreciation expense, then working capital, payment in lieu of taxes (if requested) and debt service requirements are added in. After totaling those revenue requirement elements, interest income, penalties and other income earned by the utility are subtracted to determine the municipal utility's net revenue requirements. From the total net revenue requirement, *pro forma* revenues at current rates (subject to increase) are subtracted to determine the net revenue increase required. The increase in net revenue is then "grossed up" for taxes and fees related to the increased revenue and income.

The attached Schedule 1, Page 1, summarizes the revenue requirements as presented by both Ogden Dunes and the OUCC. The following discussion, along with the attached schedules, explains the differences between Ogden Dunes' revenue requirements and the OUCC's proposed findings. Ogden Dunes proposes a net revenue requirement of \$336,883 for an overall rate increase of 20.51%. The OUCC's analysis indicates a net revenue requirement of \$327,943 or an overall rate increase of 17.50% will be sufficient to fully fund Ogden Dunes' revenue requirements.

Description of Attachments

The attachments to this report consist of the following:

- Schedule 1 – Comparison of Ogden Dunes’ and OUCC’s Revenue Requirement
- Schedule 2 – Comparative Balance Sheet
- Schedule 3 – Comparative Income Statement
- Schedule 4 – *Pro forma* Net Operating Income Statement
- Schedule 5 – Revenue Adjustments
- Schedule 6 – Expense Adjustments
- Schedule 7 – Extensions and Replacements
- Attachment No. 1 - Capital Invoices
- Attachment No. 2 - Engineering Report for E&R Projects
- Attachment No. 3 - Customer Comments

Plant Operation and Characteristics

Source of Supply:

The Town of Ogden Dunes purchases all of its water from Indiana-American. Indiana-American produces its water for Ogden Dunes at the Ogden Dunes Water Plant. Indiana-American treats water from Lake Michigan.

Distribution and Storage:

The Town of Ogden Dunes’ water distribution system consists of approximately eleven (11) miles of four (4) inch to ten (10) inch ductile iron and PVC water main. The system has approximately 67 valves, approximately 87 hydrants, and over 700 residential meters.

Ogden Dunes has no water storage tanks. Indiana-American’s Ogden Dunes plant, located on the west side of town, supplies all the water in Ogden Dunes. Indiana American’s Ogden

Dunes Water plant has backup power generators that should be able to maintain a consistent supply of water to the Town of Ogden Dunes in the event of a power failure.

The Town of Ogden Dunes has a booster station that boosts the water pressure to its customers. The booster station contains three (3) seven and one half horse power pumps (7.5 HP). In case of a fire in town, a natural gas pump engages to provide additional water pressure and volume for firefighting operations. This natural gas pump is one of the replacement projects the Town of Ogden Dunes has proposed and is discussed in more detail later in this Report.

Operations:

The Town of Ogden Dunes' long time superintendent, Mr. James Kopp, lost his battle to cancer in the summer of 2013. The Town appointed Mr. Chuck Litzkow as the "Acting" Waterworks Manager on June 3, 2013. As of the OUCC's site visit on October 30, 2013, the Town had not appointed a permanent Waterworks Manager. Mr. Litzkow was the distribution operator until he was appointed to his current position. Mr. Litzkow has a DSL water distribution license from IDEM to operate the system.

The OUCC encountered significant difficulty in obtaining supporting documentation for the extensions and replacements projects proposed by Ogden Dunes. The OUCC believes this difficulty is attributable, at least in part, to the death of Mr. Kopp and Ogden Dunes' delay in appointing a permanent Waterworks Manager. In order to establish operational continuity and sufficient recordkeeping, the OUCC recommends that the Town of Ogden Dunes Water Board initiate a search for a permanent Waterworks Manager immediately with the goal to

select a permanent Manager within the next six months at the latest, so as to avoid any further detriment to the utility and its ongoing operations.

According to its IURC annual report, Ogden Dunes' non-revenue water loss for 2012 was 10.79%. Mr. Litzkow, the utility's acting Waterworks Manager now repairs water main breaks and leaks himself. The OUCC believes this is a beneficial management practice. With the repairs being done in-house, known leaks are repaired more quickly. The OUCC believes that this practice should reduce Ogden Dunes' non-revenue water loss in the future.

Accounting Adjustments and Revenue Requirements

Operating Revenues:

No adjustments were proposed by Applicant. The OUCC proposes a revenue adjustment based on a billing error for all customers receiving minimum bills in the test year. All minimum rate bills in the test year were calculated at a rate of \$39.85 when the tariff rate is \$38.74, an over-billing of \$1.11. Multiplying the 626 customer bills affected by \$1.11 yields a revenue decrease of \$695 (See OUCC Schedule 5, Adjustment 1.)

Operating and Maintenance Expenses:

The OUCC accepts the following adjustment proposed by Applicant and presented on Schedule 4:

- Rate Case Expense \$600

The OUCC disagrees with the following adjustment proposed by Applicant and presented on Schedule 4:

- Utility Receipts Tax \$3,987

Additionally, the OUCC proposes an adjustment for non-recurring and capitalized items in the amount of \$6,188.

Utility Receipts Tax

The OUCC disagrees with Applicant's calculation of the Utility Receipts Tax. Applicant did not reduce its *pro forma* expense calculation by its estimated test year expense of \$2,000 and the \$743 true-up of that expense paid on January 28, 2013. The OUCC proposes an adjustment of \$1,175, compared to Applicant's adjustment of \$3,987. (See OUCC Schedule 6, Adjustment 2.)

Capital/Non-Recurring Expense

The OUCC identified \$6,188 of meter expenses (Attachment No. 1) that were capital in nature and eliminated those costs from test year operating expenses. (See OUCC Schedule 6, Adjustment 1.)

Extensions and Replacements/Depreciation

The Town of Ogden Dunes has requested to include in its revenue requirement \$59,200 each year for the next five (5) years to complete three (3) extensions and replacement (E&R) projects. The first project is fire hydrant replacement in the amount of \$160,000 or \$32,000 each year. The second project is to replace the natural gas pump for firefighting operations in the amount of \$80,000 or \$16,000 each year. The last project is to extend the water main on Summit Road to Ski Hill Place in the amount of \$56,000 or \$11,200 each year.

Ogden Dunes was granted \$54,832 for capital improvements in its last rate case, Cause No. 43295-U, which included the replacement of thirty-two (32) fire hydrants. The cost of the thirty-two (32) fire hydrants was estimated to be \$121,000 or \$24,200 per year for five (5) years. In response to an informal data request in this Cause, Applicant provided a fire hydrant inspection report. This report shows that the newest fire hydrants in Ogden Dunes are 2008 model hydrants and that no hydrants have been replaced since 2009. Applicant could not provide any invoices for the fire hydrant replacement approved in its last rate case. Applicant has collected \$24,000 for five years or \$120,000 total for hydrant replacement as part of Cause 43295-U. Applicant should document all future capital improvements, including retaining invoices for all capital expenditures.

On October 15, 2013 the OUCC sent a request to Ogden Dunes for quotes or an engineer's estimate for each of the proposed E&R projects. After several additional requests, the OUCC received a report from Mr. Andrew A. Mix, P.E. on December 9, 2013. (Attachment No. 2.) Mr. Mix's report provides a probable construction cost, which differs from the project cost estimates included in Ogden Dunes' request, for each of the three E&R projects. While the delay in obtaining sufficient supporting documentation created an undue burden on its review process, the OUCC recommends that the Commission approve Ogden Dunes' requested total E&R project cost of \$59,200 per year. To reach this total figure, the OUCC has adjusted the cost for the fire hydrant replacement and Summit Hill main extension projects to coincide with Mr. Mix's estimates. Because Mr. Mix's report contains a cost range for the natural gas pump

replacement, the OUCC has proposed a project cost within Mr. Mix's cost range. (See OUCC Schedule 7.)

Further, the OUCC's recommendation is predicated on a requirement that, following a final order in this Cause, Ogden Dunes must file an annual report showing, at minimum, the amount(s) collected and expended each year for each of the three E&R projects. This E&R report should identify the number and type of hydrants replaced and the associated cost of replacement per year. The report should also indicate the completion dates and total cost for both the natural gas pump replacement and main extension projects. The cost of all three of these projects should be recorded in Applicant's books as utility plant in service (UPIS). This additional E&R report would be due at the same time as Ogden Dunes' annual IURC report.

Customer Comments

The OUCC received 13 customer comments. Attachment No. 3 contains each of the customer comments received by the OUCC.

Summary and Recommendations

The OUCC recommends that the Commission authorize a revenue increase of \$47,771 or 17.50%. Further, in order to promote stability and accountability of the water utility, the OUCC recommends that a permanent waterworks manager be appointed within the next six months.

OGDEN DUNES MUNICIPAL WATER UTILITY CAUSE NUMBER 44384-U

Comparison of Petitioner's and OUC's Revenue Requirements

	Per Petitioner	Per OUC	Sch Ref	OUC More (Less)
Operating Expenses	\$ 267,894	\$ 261,706	4	\$ (6,188)
Taxes Other Than Income	9,895	7,143	4	(2,752)
Extensions and Replacements	59,200	59,200	7	-
Working Capital	-	-		-
Payment in Lieu of Taxes	-	-		-
Total Revenue Requirements	336,989	328,049		(8,940)
Less: Interest Income	106	106	3	-
Other Income	-	-		-
Net Revenue Requirements	336,883	327,943		(8,940)
Less: Revenues at current rates subject to increase	(273,723)	(273,028)	4	695
Other revenues at current rates	(7,812)	(7,812)	4	-
Net Revenue Increase Required	55,348	47,103		(8,245)
Divide by Revenue Conversion Factor (100% - 1.4%)	0.986	0.986		0.986
Recommended Increase	\$ 56,134	\$ 47,771		\$ 8,363
Recommended Percentage Increase	20.51%	17.50%		-3.01%

Quarterly Current Rate for 15,000 Gallons	Proposed		OUC
	Petitioner	OUC	More (Less)
Current Rate = \$72.69	\$ 87.60	\$ 85.41	\$ (2.19)

OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U

Reconciliation of Net Operating Income Statement Adjustments
Pro-forma Present Rates

	Per Petitioner	Per OUC	OUC More (Less)
Operating Revenues			
Water Sales	\$ -	\$ (695)	\$ (695)
Fire Protection	-	-	-
Penalties	-	-	-
Other	-	-	-
Total Operating Revenues	<u>-</u>	<u>(695)</u>	<u>(695)</u>
O&M Expense			
Capital/Nonrecurring	-	(6,188)	(6,188)
Rate Case	600	600	-
Taxes Other than Income	3,927	1,175	(2,752)
Total Operating Expenses	<u>4,527</u>	<u>(4,413)</u>	<u>(8,940)</u>
Net Operating Income	<u>\$ (4,527)</u>	<u>\$ 3,718</u>	<u>\$ 8,245</u>

OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U

COMPARATIVE BALANCE SHEET
As Of

<u>ASSETS</u>	<u>12/31/2012</u>	<u>12/31/2011</u>
Utility Plant:		
Utility Plant in Service	\$ 1,389,045	\$ 1,389,045
Less: Accumulated Depreciation	921,897	898,283
Net Utility Plant in Service	<u>467,148</u>	<u>490,762</u>
Current Assets:		
Cash and Cash Equivalents	62,432	48,919
Special Deposits	25,000	25,000
Accounts Receivable	88,098	75,022
Prepaid Rent	12,790	25,748
Total Current Assets	<u>188,320</u>	<u>174,689</u>
Total Assets	<u><u>\$ 655,468</u></u>	<u><u>\$ 665,451</u></u>
<u>LIABILITIES</u>		
Equity		
Retained Earnings	\$ 639,197	\$ 665,451
Current Liabilities		
Accounts Payable	16,271	-
Total Liabilities	<u><u>\$ 655,468</u></u>	<u><u>\$ 665,451</u></u>

OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U

COMPARATIVE INCOME STATEMENT
Twelve Months Ended

	<u>12/31/2012</u>	<u>12/31/2011</u>
Operating Revenues		
Water Sales	\$ 235,552	\$ 197,972
Fire Protection	37,238	38,309
Penalties	933	773
Other	7,812	1,892
Total Operating Revenues	<u>281,535</u>	<u>238,946</u>
Operating Expenses		
Salaries and Wages - Employees	53,564	51,781
Salaries and Wages - Officers/Directors	-	-
Purchased Water	134,328	98,775
Purchased Power	3,819	2,796
Chemicals	368	
Materials and Supplies (supplies, fuel, postage)	20,701	23,496
Contractual Services	46,126	28,735
Transportation Expense	590	
Insurance	3,641	661
Regulatory Expense	597	30
Rents	2,500	2,600
Miscellaneous Expense	1,060	1,324
Total O&M Expense	<u>267,294</u>	<u>210,198</u>
Depreciation Expense	23,614	23,614
Taxes Other than Income		
Utility Receipts	2,000	4,200
FICA	3,968	3,971
Total Taxes Other Than Income	<u>5,968</u>	<u>8,171</u>
Total Operating Expenses	<u>296,876</u>	<u>241,983</u>
Net Operating Income	(15,341)	(3,037)
Other Income (Expense)		
Interest Income	<u>106</u>	<u>88</u>
Net Income (Loss)	<u>\$ (15,235)</u>	<u>\$ (2,949)</u>

OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U

Pro-forma Net Operating Income Statement

	Year Ended 12/31/12	Adjustments	Sch Ref	<i>Pro-forma</i> Present Rates	Adjustments	Sch Ref	<i>Pro-Forma</i> Proposed Rates
Operating Revenues							
Water Sales	\$ 235,552	\$ (695)	5-1	\$ 234,857	\$ 41,092	1	\$ 275,949
Fire Protection	37,238			37,238	6,515	1	43,753
Penalties	933			933	163	1	1,096
Other	7,812			7,812	-	1	7,812
Total Operating Revenues	<u>281,535</u>	<u>(695)</u>		<u>280,840</u>	<u>47,771</u>		<u>328,610</u>
O&M Expense	267,294			261,706			261,706
Salaries and Wages		-					
Employee Benefits		-					
Purchased Water		-					
Purchased Power		-					
Materials and Supplies		-					
Contractual Services		-					
Capital/Nonrecurring		(6,188)	6-1				
Miscellaneous Expense		-					
Rate Case Expense		600	Pet				
Taxes Other than Income				-			
FICA Tax	3,968	-		3,968			3,968
Utility Receipts Tax	2,000	1,175	6-2	3,175	668	1	3,843
Total Operating Expenses	<u>273,262</u>	<u>(4,413)</u>		<u>268,849</u>	<u>668</u>		<u>269,517</u>
Net Operating Income	<u>\$ 8,273</u>	<u>\$ 3,718</u>		<u>\$ 11,991</u>	<u>\$ 47,103</u>		<u>\$ 59,093</u>

OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U

Revenue Adjustments

(1)

To adjust operating revenues for test year minimum bills miscalculation.

2012 Quarterly Billing	Number of Bills	Amount Overbilled	Total
January - March	161	\$1.11	\$ (179)
April - June	80	1.11	(89)
July - September	162	1.11	(180)
October - December	223	1.11	(248)
Adjustment Increase (Decrease)			<u>\$ (695)</u>

**OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U**

Expense Adjustments

(1)

Capital/Non-Recurring Items

To adjust test year operating expenses for capital or non-recurring items.

<u>Vendor</u>	<u>Date</u>	<u>Invoice</u>	<u>Description</u>		
Utility Supply	3/5/2012	1057871	80 meters@\$55	\$	(4,400)
Utility Supply	3/5/2012	1057870	4 meters @169.25		(677)
Utility Supply	3/5/2012	1057870	20 meters @ \$55		(1,100)
Utility Supply	3/5/2012	1057870	6 meter gaskets @\$1.85		(11)
					<hr/>
Adjustment Increase (Decrease)					<u>\$ (6,188)</u>

(2)

Utility Receipts Tax

To adjust operating expenses to reflect pro forma utility receipts tax at present rates.

Pro forma operating receipts at present rates.	\$	280,840
Less: Exemption		<u>1,000</u>
		279,840
Times: Tax rate		<u>1.4%</u>
		3,918
Less: Test year estimated payments	\$	2,000
True-up paid 1/28/13		<u>743</u>
		2,743

Adjustment Increase (Decrease) \$ 1,175

**OGDEN DUNES MUNICIPAL WATER UTILITY
CAUSE NUMBER 44384-U**

Extensions and Replacements

	Total
Fire hydrant replacement - 22 hydrants @ \$4,000 each	\$ 88,000
Replace NG Pump - engineering estimate between \$138,000 and \$188,000 per Attachment 2	147,500
Extend Main to Ski Hill	60,500
	<hr/> 296,000
Amortize over 5 years	5
Average Annual Extensions and Replacements	<hr/> \$ 59,200 <hr/>

INVOICE



UTILITY SUPPLY COMPANY

Branch: 02 USC PERU
6310 SOUTH HARDING STREET
INDIANAPOLIS, IN 46217
US

317-783-4196

INVOICE	
1057870	
Invoice Date	Page
3/5/2012 15:57:35	1 of 1
ORDER NUMBER	
1061521	

Bill To:

OGDEN DUNES WATER WORKS
115 HILLCREST ROAD
OGDEN DUNES, IN 46368
US

Ship To:

OGDEN DUNES WATER WORKS
115 HILLCREST ROAD
OGDEN DUNES, IN 46368
US

Attn: DONNA SMITH

Ordered By: JIM KROPP

Customer ID: 101245

PO Number					Term Description	Net Due Date	Disc Due Date	Discount Amount		
JIM-2/24/2012 09:52:09					Net 30 DAYS	4/4/2012	4/4/2012	0.00		
Order Date		Pick Ticket No		Primary Salesrep Name				Taker		
2/24/2012 09:49:36		1062866		MIKE ESTOK				SROBERTSON		
Quantities					Item ID	Pricing UOM	Unit Price	Extended Price		
Ordered	Shipped	Remaining	UOM Unit Size	Disp.	Item Description	Unit Size				
Carrier: OUR TRUCK					Tracking #:					
4.00	4.00	0.00	EA		ED2F11R8G1	EA	169.2500	677.00		
			1.0		METER 1 C/I D/R GAL PLS	1.0000				
Ordered As: 1G										
20.00	20.00	0.00	EA		ED2B31R8G1	EA	55.0000	1,100.00		
			1.0		METER 5/8X3/4 PLS D/R GAL PLS	1.0000				
Ordered As: 5/8X3/4GP										
6.00	6.00	0.00	EA		11/2J129G-	EA	1.8500	11.10		
			1.0		1-1/2 DROP IN FLANGE METER GASKET	1.0000				

Total Lines: 3

SUB-TOTAL: 1,788.10

TAX: 0.00

AMOUNT DUE: 1,788.10

A FINANCE CHARGE computed at a periodic rate of 1 1/2 % per month (18% ANNUAL PERCENTAGE RATE) is applied to PAST DUE ACCOUNTS OVER 30 DAYS.

ORIGINAL

INVOICE



UTILITY SUPPLY COMPANY

Branch: 02 USQ PERU

6310 SOUTH HARDING STREET.

INDIANAPOLIS, IN 46217

US

317-783-4196

INVOICE	
1057871	
Invoice Date	Page
3/5/2012 15:58:31	1 of 1
ORDER NUMBER	
1061521	

Bill To:

OGDEN DUNES WATER WORKS
115 HILLCREST ROAD
OGDEN DUNES, IN 46368
US

Ship To:

OGDEN DUNES WATER WORKS
115 HILLCREST ROAD
OGDEN DUNES, IN 46368
US

Attn: DONNA SMITH

Ordered By: JIM KROPP

Customer ID: 101245

PO Number					Term Description		Net Due Date		Disc Due Date		Discount Amount	
JIM-2/24/2012 09:52:09					Net 30 DAYS		4/4/2012		4/4/2012		0.00	
Order Date		Pick Ticket No			Primary Salesrep Name						Taker	
2/24/2012 09:49:36		1063133			MIKE ESTOK						SROBERTSON	
Quantities					Item ID				Pricing	Unit		Extended
					Item Description				UOM			
Ordered	Shipped	Remaining	UOM	Unit Size	Disc					Unit Size	Price	Price

Carrier: OUR TRUCK

Tracking #:

80.00	80.00	0.00	EA	ED2B31R8G1	EA	55.0000	4,400.00
		1.0		METER 5/8X3/4 PLS D/R GAL PLS		1.0000	

Total Lines: 1

SUB-TOTAL: 4,400.00

TAX: 0.00

AMOUNT DUE: 4,400.00 ✓

A FINANCE CHARGE computed at a periodic rate of 1 1/2 % per month (18% ANNUAL PERCENTAGE RATE) is applied to PAST DUE ACCOUNTS OVER 30 DAYS.

ORIGINAL

Great Lakes Engineering, Inc.
Civil Engineers and Land Surveyors

John T. Hannon, P.E.
6084 Lute Road
P.O. Box 1036
Portage, IN 46368

Telephone:
219.762.3559

Fax:
219.762.5601

Ogden Dunes Water Board
c/o Mr. Greg Casimer
Town of Ogden Dunes
115 Hillcrest Road
Ogden Dunes, IN 46368

December 6, 2013

Re: Water System Study – IURC Request, Cause No. 44384-U

Gentlemen,

Per your request, we have completed a cost estimate and an opinion of engineering justification for the projects described in the request to the Indiana Utility Regulatory Commission (IURC). We have reviewed the IURC request for additional information, made a site visit, met with Utility personnel and performed our analysis. Our findings and professional opinions are contained in this report.

BACKGROUND

On August 14, 2013, a Small Utility Rate Application was filed with the Indiana Utility Regulatory Commission requesting a rate increase to fund capital improvements. A response was received from the Indiana Office of Utility Consumer Counselor requesting additional information on the three capital projects described in the rate request. These projects include replacement of the fire pump, a main extension in the area of Summit Road, and the replacement of hydrants throughout the system.

FINDINGS

1. Fire Pump Replacement – The existing fire pump and drive are original equipment. The serial number on the nameplate indicates that they were manufactured in 1972, which is consistent with the original construction of the pump station. This was confirmed with the manufacturer. The pump is an Aurora horizontal split case pump rated at 1500 gpm and 140' TDH, and operating at 1750 rpm. It is directly connected to a natural gas fueled Waukesha engine that serves only this pump. The pump and engine are routinely exercised and used only for fire flows, fire training, or an emergency. The pump is critical to the system because there is no elevated or ground storage in the Ogden Dunes Water System. In the event of a fire, the existing domestic pumps cannot meet the domestic demand plus the fire demand. The controls for this system are also original. Replacement parts for both the pump and the engine have become difficult or impossible to procure, therefore in the event of a breakdown, the Town is left vulnerable until new parts can be custom manufactured.


hydrants requires shutting down the associated watermain. In our opinion, replacement of these hydrants will improve the fire fighting capacity of the system and significantly increase the ability to properly maintain the system.

Our opinion of probable construction costs for the work described above is:

Fire Hydrants 22 @ \$4,000 each	\$88,000
TOTAL	\$88,000

Please feel free to contact us with any comments or questions.

Great Lakes Engineering, Inc.



Andrew A. Mix, PE
IN PE10001250



From: UCC Consumer Info
To: Lyons, Mary (OUCC)
Subject: Ogden Dunes - Proffitt
Date: Monday, December 09, 2013 9:49:31 AM

-----Original Message-----

From: Web Form Poster [<mailto:xrtrat@yahoo.com>]
Sent: Sunday, December 08, 2013 5:45 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Susan
Last Name: Proffitt
Email: xrtrat@yahoo.com
Street Address: 16 Hillcrest Road
City: Ogden Dunes
State: IN
Zip: 46368
Phone: (773)244-6469 ext.
Type: home
No Phone Service:
Case Number: IURC Cause No. 44384-U
Comments: I am a customer of the Utility Company and oppose a rate increase for the following reasons:

- 1) For many years the Indiana State Board of Accounts has been unable to perform an audit of the Town of Ogden Dunes and the water Utility Company. this was due to lack of record keeping even though there was a major expenditure for new record keeping software (citizens told it was too difficult to actually use it after purchase).
- 2) At several Town Council Meetings questions were raised about the accounting practices used by the Utility Company with no answers provided, other than "the guy that was "in charge" is dead now, let's just move on."
- 3) When asked why the residents are not allowed to contract directly with the Utilities for water and trash (Town sends combined bill), the Town Council responded that "it would be too much trouble to figure out." They apparently have no ability to handle business dealings (see also, 1 & 2 above).
- 3) The required notification of violations of EPA Water Quality Standards that occurred in Fall 2012 was not made public until a full six (6) months after the water was deemed unfit to drink leaving residents scared about having used the water. If the Utility is unable to keep cancer causing agents out of the public water supply, and then unable to notify the public of violations in a timely manner, not only should there be no rate increase, there should be criminal investigations as to what is actually going on with the Company.

Like the other residents, I want answers to what my money is being used for, I want a Utility that keeps records that can be audited by the State Board of Accounts, I want a Utility that provides poison free

drinking water or notifies me immediately if there is a problem.
Until several years have passed and the above items shown to have been corrected over that period of time, NO TO RATE INCREASE - YES TO CRIMINAL INVESTIGATION!

Tuesday, September 03, 2013

Utility Regulatory Commission

101 W. Washington Street

Suite 1500 East

Indianapolis, Indiana 46204

Attention: Secretary of the Commission

RECEIVED

SEP 05 2013

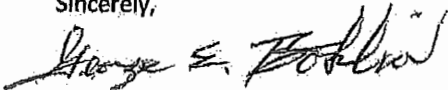
INDIANA UTILITY
REGULATORY COMMISSION

Subject: Proposed Water Rate Increase, Ogden Dunes, Indiana

Application filed pursuant to Ind. Code 8-1-2-61.5

I request a formal public hearing regarding the proposed increase in the water rate, noted as approximately 20.29% "Across the Board" increase.

Sincerely,



George E. Bohlin

8 East Hill Road

Ogden Dunes, Indiana 46368

gebohlin1@comcast.net

CC: Ogden Dunes Water Works Council/Utility Board

WATER CUSTOMERS OF OGDEN DUNES WATER WORKS

In Re: Proposed Water Rate Increase

Dear Water Customer:

The purpose of this letter is to notify you that the Ogden Dunes Water Works Council/Utility Board did on AUGUST 15, 2013

File an application with the Indiana Utility Regulatory Commission to increase the water rate charged to customers of Ogden Dunes Water Works.

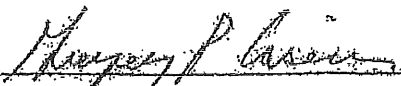
This application was filed pursuant to Ind. Code 8-1-2-61.5 without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the Utility Regulatory Commission may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission, Utility Regulatory Commission, 101 W. Washington Street, Suite 1500 East, Indianapolis, Indiana, 46204. Said request must be received by the Utility Regulatory Commission within forty (40) days after the application was filed with the Utility Regulatory Commission and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor.

The proposed increase in the water rate requested by the application is approximately 20.29 % and is proposed to be an "Across the Board" increase.

In absence of a written request as provided herein, there likely will be no hearing conducted by the Utility Regulatory Commission on this application.

Ogden Dunes Water Works Council/Utility Board


Water Board President


Water Board Secretary

Haeny, Kathleen

From: MARK [markcoleman2@comcast.net]
Sent: Thursday, September 05, 2013 3:16 PM
To: UCC Consumer Info
Subject: Ogden Dunes Water Rate Increase

Hi,

The residents of Ogden Dunes would like you to represent us in our quest to halt a rate increase they are proposing. We feel mismanagement of funds has left the waterworks with big questions about whether or not the current rate is enough to cover the cost of running things. They have at least once transferred \$15,000 to the "Sanitation" Department. The accounts are in such disarray after the past water manager passed away that they have someone in town messing around with the accounting program trying to figure out where funds went. We feel that an accurate 3rd party audit of the water/sanitation funds might help everyone see that the current rates are indeed high enough to cover operating cost of the water department.

Please let me know what we should do to ensure a thorough look is taken on this matter.

Thanks,
Mark Coleman
107 Diana road
Ogden Dunes, 46368
219-510-7092

September 3, 2013

Secretary of the Commission
Utility Regulatory Commission
101 W. Washington Street
Suite 1500 East
Indianapolis, IN 46204

RECEIVED

SEP 05 2013

INDIANA UTILITY
REGULATORY COMMISSION

To the Secretary of the Commission,

I request a public hearing on the proposed Ogden Dunes Water Works rate increase of 20.29%. I request that all residents of the town be notified of the hearing date in a timely manner so they can all attend.

Sincerely,



Marie Englehart
8 Summit Road
Ogden Dunes, IN 46368
(219) 763-2440

WATER CUSTOMERS OF OGDEN DUNES WATER WORKS

In Re: Proposed Water Rate Increase

Dear Water Customer:

The purpose of this letter is to notify you that the Ogden Dunes Water Works Council/Utility Board did on AUGUST 14, 2013

File an application with the Indiana Utility Regulatory Commission to increase the water rate charged to customers of Ogden Dunes Water Works.

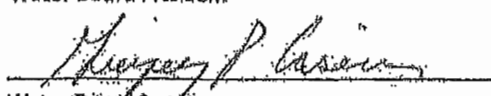
This application was filed pursuant to Ind. Code 8-1-2-61.5 without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the Utility Regulatory Commission may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission, Utility Regulatory Commission, 101 W. Washington Street, Suite 1500 East, Indianapolis, Indiana, 46204. Said request must be received by the Utility Regulatory Commission within forty (40) days after the application was filed with the Utility Regulatory Commission and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor.

The proposed increase in the water rate requested by the application is approximately 20.29 % and is proposed to be an "Across the Board" Increase.

In absence of a written request as provided herein, there likely will be no hearing conducted by the Utility Regulatory Commission on this application.

Ogden Dunes Water Works Council/Utility Board


Water Board President


Water Board Secretary



MON Nov-18 2013

Mr. Anthony Swinger, Mr. Harold Riceman & IURC & OUCC members and commissioners, enclosed are two pieces of correspondence of mine trying to elaborate why a water increase here in Ogden Dunes is not warranted. If instituted will result in a slap in the face to all Ogden Dunes residents .

The first is a letter which was read for me at a recent town council meeting and put into the minutes. I personally was unable to attend due to prior commitments. It covers some of the reasons I & many other fellow residents are adamantly opposed to the proposed increase . The original water manager who has since passed away systematically ran the water company's funds & future maintenance savings into oblivion In my enclosed correspondences & before having another rate increase of any size the new regime should look at 6,7,or 8 income events before rushing into another customer rate increase and inconvenience. The water department's books were a disaster with co-mingling of files and accounts. Where was the oversight committee? With this kind of bookkeeping how in the heck do you know where you stand financially or what you have in reserve. Please interpret my letter closely . In my opinion the new water board has very little to stand on to justify a 20.9% rate at this time.

The second correspondence gave reasons why to deny any raise in any form primarily due to lack of due diligence

of the oversight by committee appointed to monitor the functions of the original manager.

I am only one of many many people out here in Ogden Dunes that is fed up with the original water board's past exploits. That's too late now. However, I must be fair and say the new water board now in place seems to have the residents welfare in mind. But to jump into a rate increase of any size at this juncture is in my opinion unwarranted & unfair.

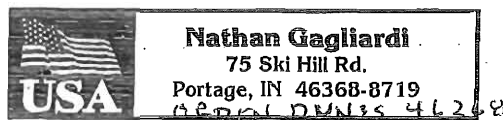
We now have new water board members Mr. Gregory Casimer, Mr. Terry Easton along with acting manager Mr. Chuck Litzkow and Mr. Mike Teeling. They strike me as being diligent & steadfast to correct past obvious abuses thereby getting things back under control. I strongly feel much more financial damage has been done that's not come to light yet.

Please reflect on my thoughts carefully and read between the lines. **I don't feel at this point ANY raise anywhere in water department structure or future management wages is warranted in its existing financial condition.**

219 762-6818 Home Nathan G. Gagliardi

219 742-1831-CELL

Nathan G. Gagliardi



OUR CAUSE # 44384-U

CORRESPONDENCE
H/

1A

The Ogden Dunes Town Council,

revision 5

Gentlemen, In view of the recent departure of the Ogden Dunes Water Department Manager and knowing of the recent audit by The State Board of Accounts, as an Ogden Dunes resident since 1980 I am requesting an **"IN DEPTH"** audit of the Ogden Dunes Water Department & it's bookkeeping methods with the water & garbage diivisions.

My reasons are several:

1. The most recent audit had the Water Department Manager on site with auditors inserting his influence and giving his responses which may not have always been accurate.
2. His past actions during his tenure have been, in my opinion, not always the best for the Town Of Ogden Dunes.
3. With his managerial decision making and the financial results afterward both for the town and in his own personal financial dealings leave me questioning the rationale of those who were at the helm to appoint him in the first place.
4. Let's not forget the \$13,000.00 to \$15,000.00 debacle on county line road. We, as a town, are strapped for money and yet we let this go on. This money is being spent and we can't keep our town employees working who are doing an exceptional job! Just ask any town resident !
5. Early on in his tenure the decision to replace the number of fire hydrants and water valves that he did, stripped all the savings from the department was a prime example. There was no crisis in town at that time. We did not have water leaking up thru the pavement everywhere you turned. The aging booster pump has not yet been a problem although I agree provisions need to be made for that issue. However the savings that was squandered was for that provision. **As a direct result the residents were subjected to a huge water rate increase.**
6. Where were the Water Board members when these decisions were being made to clear out the accounts? You don't spend your last dime then ask where the next meal comes from. Those are not good managerial decisions in my opinion.
7. What was the matter with replacing those hydrants or valves 5 or 6, at time annually over the course of the next few years giving time to rebuild the savings account & quite possibly avoiding the huge rate increase that we had to endure? Yes, I agree that replacement time has come for those items, but all at once?
8. So now the account has been stripped and still more replacements have to be made. The new Water Board will be filing for another **substantial** rate increase

CORRESPONDENCE
#1

already. Why not wait for the next 5 to 8 income events to pass then see how we are setting with income flow. Then decide if another rate increase is warranted and to what degree. It may not be needed at all.

9. We need to hand over to the next water manager who ever he is a **reasonable compensation pkg in line with other town supervisory positions**, along with a clean department with no hidden agendas and questionable actions, charges and bookkeeping issues that you all now know all too well presently exist.
10. All the town residents are entitled to know all the skeletons in the water dept. closet no matter how grizzly.

SOME OF OUR MOST TRUSTED SEEMS TO HAVE BEEN ASLEEP AT THE WHEEL PS. Because of a previously scheduled electrical inspectors meeting I am unable to be there in person to read this before the council. So I am hoping to get someone to read this for me.

Nathan Gagliardi — 219 762 6818 Home
75 Ski Hill Road
Ogden Dunes — ~~219~~ 742 1831 Cell
Ph. 762 6818

P.S. I ask that this correspondence be placed in the Town Council records or minutes. Thank You

X *Nathan B Gagliardi*



IURC CAUSE # 44384-U

September 7, 2013

RECEIVED

Secretary of the Commission
Utility Regulatory Commission
101 W. Washington St. Suite 1500 East
Indianapolis, IN 46204

SEP 11 2013

INDIANA UTILITY
REGULATORY COMMISSION

RE: Ogden Dunes Water Works, Proposed Rate Increase

Dear Secretary,

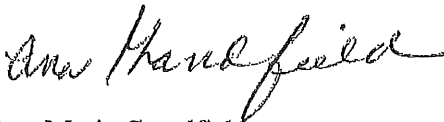
Enclosed is the letter I received stating the application of a 20.29% rate increase proposed as "Across the Board" increase.

I am requesting a formal public hearing for the following reasons:

- A budget was not included in this notice.
- No reason stated for the increase, only "Across the Board" (for what?)
- As a taxpayer, justification for this high increase should be explained

I tried to do research on the Gateway, which is a great asset. However, I could not find the Water Board information.'

Respectfully,



Ana Maria Grandfield
7 The Thumb
Ogden Dunes, IN 46368
219-763-1626

Thursday, September 5, 2013

Utility Regulatory Commission
101 W. Washington St.
Suite 1500 East
Indianapolis, IN 46204

RECEIVED

SEP 10 2013

INDIANA UTILITY
REGULATORY COMMISSION

Attn: Secretary of the Commission

Subject: Proposed Water Rate Increase, Ogden Dunes, Indiana

Application filed pursuant to Indiana Code 8-1-2-61.5

The proposed increase in the water rate has been requested at 20.29%. It is excessive, and has not been explained. There should be a very thorough audit done to our department prior to any rate increases.

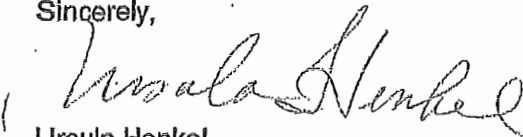
The former President of the board has recently died. During his term, water rates increased, and were connected to the garbage pick-up rate. The garbage rate became very much higher.

In 2006	Garbage pick up for 3 months(Jan. thru March)	\$50.46
	Water bill for same period was	<u>\$39.16</u>
	Total	\$89.62
In 2008	For the same period my combined bill was	\$122.33
In 2011	" " "	\$128.97
In 2012	For the same period my combined bill was	\$130.11
In 2013	" " " "	\$133.85

That is more than a 30% increase.

I repeat, there should be a very thorough audit done to this department prior to any rate increases and the need must be demonstrated.

Sincerely,


Ursula Henkel
21 Ogden Road
Ogden Dunes, IN 46368

ursahenkel@frontier.com

RECEIVED

SEP 13 2013

INDIANA UTILITY
REGULATORY COMMISSION

Sept 9, 2013

Dear Utility Commission,

I would like to request a
formal public hearing re.
The 50.29% water rate
increase proposed by the Ogden
Dunes Water Works Council

We just had a 30% increase a
few years ago. The 50% increase
in ~ 5 years seems excessive.
If all my bills increased 50% in
5 years I would need to live in
my car! If other agencies can
adjust their cost - OD Water
can, too.

Sincerely,
John Mikol
87 Elmer Drive
Ogden Dunes 46318

September 5, 2013

Secretary of Commission
Utility Regulatory Commission
101 W. Washington Street
Suite 1500 East
Indianapolis, Indiana 46204

RECEIVED
SEP 10 2013
INDIANA UTILITY
REGULATORY COMMISSION

Re: Rate increase Ogden Dunes Indiana

As a resident of the Town of Ogden Dunes I received a letter notifying me that the Ogden Dunes Water Works Board has filed an application for a rate increase of our water, enclosed is a copy of the notice. And I am sure like I you will not be able to read the signature, which I am under the impression, does not make it a legal notice.

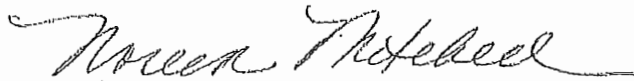
Personally I would like to go on record as to say we need to know more about the spending done by our Water Dept. I have been informed that the State is doing an audit of it with great difficulty. That is not a fact that I have verified.

As a resident and a local Realtor, I have several vacant listings we are not allowed to stop the garbage or they will stop the water service also. Garbage is not a utility or if it is does your board governing it.

So in closing I would be in favor of any public hearing and explanation of expenses and losses due to mismanagement.

Please feel to contact me if you have any questions.

Sincerely



Noreen Mitchell
31 Diana Road
Ogden Dunes
Portage, IN 46368

219 510 3611

WATER CUSTOMERS OF OGDEN DUNES WATER WORKS

In Re: Proposed Water Rate Increase

Dear Water Customer:

The purpose of this letter is to notify you that the Ogden Dunes Water Works Council/Utility Board did on AUGUST 15, 2013

File an application with the Indiana Utility Regulatory Commission to increase the water rate charged to customers of Ogden Dunes Water Works.

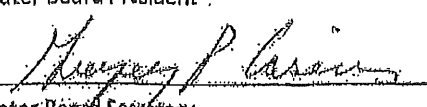
This application was filed pursuant to Ind. Code 8-1-2-61.5 without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the Utility Regulatory Commission may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission, Utility Regulatory Commission, 101 W. Washington Street, Suite 1500 East, Indianapolis, Indiana, 46204. Said request must be received by the Utility Regulatory Commission within forty (40) days after the application was filed with the Utility Regulatory Commission and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor.

The proposed increase in the water rate requested by the application is approximately 20.29 % and is proposed to be an "Across the Board" increase.

In absence of a written request as provided herein, there likely will be no hearing conducted by the Utility Regulatory Commission on this application.

Ogden Dunes Water Works Council/Utility Board


Water Board President


Water Board Secretary

Haeny, Kathleen

From: Web Form Poster [jcm41@comcast.net]
Sent: Friday, September 27, 2013 9:47 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: john
Last Name: mohr
Email: jcm41@comcast.net
Street Address: 3 indian camp trail
City: Ogden Dunes
State: IN
Zip: 46368
Phone: (219)406-9732 ext.
Type: mobile
No Phone Service:

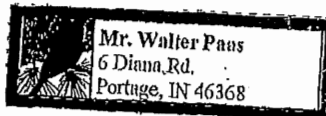
Case Number: IURC cause # 44384-U

Comments: There should be a full Audit of the water company. The last manager when given the job purposely spent 200k to 400k that was in the bank account only then to ask the IURC for a rate increase saying he didn't have enough capital to operate. True he did spend on new hydrants, So why in this new filing do we need an increase for more new hydrants. Also after the last Audit there were Questions that have never been answered, as per the auditors findings. Also after reading the last audit there were areas of the water company that were never included in the audit, because the manager could not produce records. Another point for an audit to be conducted is the previous manager commingled the funds from refuse pick up with funds from the water company, He was told to start a time clock program, we do not know if this happened. How are work Hr,s recorded. This is an unjustified Rate Request. Audit, Audit, Audit.

thank You

John Mohr

50 + year Resident



8/31/13

DEAR SECRETARY:

I AM AN 89 YEAR OLD, WWII NAVY VETERAN, RESIDENT OWNER IN ORDEN DUNES SINCE 1960. I OPPOSE THE ENCLOSED PROPOSED INCREASE FOR THESE REASONS:

- 1- THE O.D.W.O. IS AN UNNECESSARY MIDDLEMAN.
- 2- THE 20% IS OUT OF LINE - I DON'T GET 20% INCREASE FROM SOCIAL SECURITY DID U GET A 20% RAISE THIS YR.?
- 3- I CAN'T AFFORD IT.
- 4- "ACROSS THE BOARD" MEANS THAT FIRE HYDRANT CHARGES (PER METER SIZE) WILL INCREASE - THIS IS ILLEGAL!
- 5- MIN. CHRG OF \$34.85 SHLD NOT INCREASE - ~~THEY~~ THEY SHLD. INDICATE # DOLLARS IN THIS CHARGE, & STOP DOUBLE BILLING US, WHEN ESTIMATED READING IS WRONG.

Walter Paus

WALTER H. PAUS

(ENCL)

WATER CUSTOMERS OF OGDEN DUNES WATER WORKS

RECEIVED

SEP 09 2013

In Re: Proposed Water Rate Increase

INDIANA UTILITY
REGULATORY COMMISSION

Dear Water Customer:

The purpose of this letter is to notify you that the Ogden Dunes Water Works Council/Utility Board did on AUGUST 15, 2013

File an application with the Indiana Utility Regulatory Commission to increase the water rate charged to customers of Ogden Dunes Water Works.

This application was filed pursuant to Ind. Code 8-1-2-61.5 without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the Utility Regulatory Commission may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission, Utility Regulatory Commission, 101 W. Washington Street, Suite 1500 East, Indianapolis, Indiana, 46204. Said request must be received by the Utility Regulatory Commission within forty (40) days after the application was filed with the Utility Regulatory Commission and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor.

NEVER HEARD?
OF AN
INCREASE
IN 2
DECIMAL POINTS

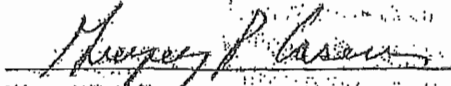
The proposed increase in the water rate requested by the application is approximately 20.29 % and is proposed to be an "Across the Board" increase.

In absence of a written request as provided herein, there likely will be no hearing conducted by the Utility Regulatory Commission on this application.

Ogden Dunes Water Works Council/Utility Board

WHO R
THESE
PEOPLE?
NAMES
SHLD/BE
PRINTED


Water Board President


Water Board Secretary

2 September 2013

RECEIVED

SEP 05 2013

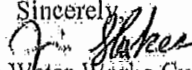
INDIANA UTILITY
REGULATORY COMMISSION

Utility Regulatory Commission
101 W. Washington St.
Suite 1500 East
Indianapolis, IN 46204

Dear Secretary of the Commission,

I would like to request a public hearing in regards to Ind. Code 8-1-2-61.5 concerning the request of the Ogden Dunes Water Works request of a 20.29% "Across the Board" increase.

Sincerely,



Ogden Dunes Water Works Customer
Jim Slakes
11 Locust Rd.
Portage, IN 46368

RECEIVED

SEP 10 2013

INDIANA UTILITY
REGULATORY COMMISSION

Secretary Of the Commission
Utility Regulatory Commission
101 W. Washington Street
Suite 1500 East
Indianapolis, Indiana 46204

We, the residents of Ogden Dunes petition for a hearing by the IURC to review the proposed rate increase by the Ogden Dunes Waterworks. In particular we feel the need to analyze the transfer of funds between the Ogden Dunes Waterworks and the sanitation department.

	Name Signed	Name Printed	Address
1	Mark Cole	MARK COLEMAN	107 DIANA ROAD OD
2	Cindy Vega	CINDY VEGA	23 Deer Trail
3	Connie Collins	CORNIE COLLINS	128 DIANA RD.
4	E. Sono Gryczewski	E. Sono Gryczewski	2 EAST HILL RD
5	Margaret L	MARGARET COLEMAN	107 DIANA RD/OGDEN DUNES
6	Danny Argostino	Danny ARGOSTINO	119 DIANA RD
7	Sandy Dvorscak	Sandy DVORSACK	3 Skyline Dr.
8	Philip Hargarten	Philip Hargarten	5 Locust Place
9	John Corney	John CORNEY	8 Locust Pl
10	Margaret Rooney	MARGARET ROONEY	8 Locust Pl.
11	Bob Hicks	BOB HICKS	10 Diana Road
12	Lynn Hicks	LYNN HICKS	10 Diana Rd.
13	Jon Natchica	JON NATCHICA	1 Skyline Dr.
14	Mike Schaefer	MIKE SCHAEFER	43 Sunset
15	Marcel's	MARCEL'S	100 Shaw
16	Jim Sam's	Jim Sam's	25 Christmas Rd
17	Carolyn Fischl	CAROLYN FISCHL	19 SKI HILL Rd.
18	Nancy B. Bly	NANCY B. BLY	2 SKYLINE DRIVE
19	Bernadette Slawski	BERNADETTE SLAWSKI	33 ASPEN
20	David Gny	DAVID GNY	27 Deer Trail
21	James Biancotti	JAMES BIANCOTTI	46 Ogden Road
22	Kathy Pierce	KATHY PIERCE	3 LOCUST ROAD
23	Amy E. Parry	AMY E. PARRY	2 Ogden Court
24	Jill A. Green	JILL A. GREEN	6 Tumb
25	Linda Suchy	LINDA SUCHY	23 Christmas Rd
26	Rai Suchy	RAI SUCHY	23 CHRISTMAS DR.
27	Sean McCormick	SEAN MCCORMICK	7 SUNSET TR.

[illegible]